



## Rapid Serve™

Initial data transfer via a temporary physical storage shipment and  
Continue incremental backups through the online backup process



### Impractical amounts of data handled practically

Many times, Information Technology administrators and CIO's are confronted with a challenge when dealing with online backups or restores of data: to ensure that they are able to transfer the large amounts of data in the full backup or restore. They may start questioning the effectiveness of online service providers as they might be concerned about their bandwidth overhead or the time taken to execute the full backup or retrieval operations. IBackup Professional has found an elegant method to help you achieve the transfers of large amounts of data, without committing significant resources and thereby putting you in full control over the bandwidth used on your broadband Internet connection.

### Rapid Serve brings the IBackup Professional solution to you for both your backups/retrieval requests

IBackup Professional-Rapid Serve comes in two distinct flavors depending on the size of the data to be backed up or stored. IBackup Professional-Rapid Serve can either send you External USB hard drives or a NAS (Network Attached Storage) device. The external hard drives can be directly plugged into your computer via a USB port, with initial backup being done directly onto the device. This is an ideal solution for data sizes ranging to a maximum of 2 TB. For multiple network devices, or for data sizes exceeding 2 TB, IBackup Professional recommends NAS devices.

#### Steps for Backup

Large amounts of data are not a problem for Rapid Serve - we handle it efficiently.

- ➔ Fill in the hard drive shipment form available at [https://www.ibackup.com/ibprof/jsp/ibpr\\_hdsrequest.jsp](https://www.ibackup.com/ibprof/jsp/ibpr_hdsrequest.jsp)
- ➔ Once you receive the hard drive(s), copy the data that needs to be backed up onto these devices and ship it back to IBackup Professional. We will upload the data to your online backup account.
- ➔ Once the data is transferred from these devices to IBackup Professional online account, you can continue incremental backups through the conventional online backup process.

#### Steps for Retrievals

As with Rapid Serve for backups, IBackup Professional also ships NAS devices or USB drives (depending on your backed up item space consumed).

- ➔ Fill in the hard drive shipment form available at [https://www.ibackup.com/ibprof/jsp/ibpr\\_hdsrequest.jsp](https://www.ibackup.com/ibprof/jsp/ibpr_hdsrequest.jsp)
- ➔ Email IBackup Professional at [support@ibackup.com](mailto:support@ibackup.com) with your IBackup Professional Username in the subject line. The request and the body of the email must contain details of the your Rapid Serve request particulars to enable IBackup Professional to assist you quickly.

You will receive a confirmation from us stating that IBackup Professional has received your request. We will keep you updated on the progress of the Rapid Serve query and its status.

Our Rapid Serve technology helps you retrieve your data in a much smaller time frame than what you would encounter for large retrieval operations directly off the web.



## Specifications for IBackup Professional - Rapid Serve

### Features

- ➔ Initial backups/retrievals of upto 2 TB utilize an external USB connected hard drive.
- ➔ Backup or restore transfers of greater than 2 TB or if multiple networked devices are to be included, reconfigured NAS devices using redundant RAID5 storage. Data amounts up to 5 TB are supported.
- ➔ Plug-n-play for DHCP, or simply configure for your LAN requirements. IBackup Professional will provide all the necessary authentication information.

### Benefits

You need not invest a significant amount of bandwidth doing full backups. This process is taken care of by the hard drive shipments to end customer location, whereby the load on end-user bandwidth is alleviated.

### System Requirements

- ➔ 10/100 Ethernet LAN
- ➔ Initial data backup needs surpassing 100 GB

### Support

Pro Softnet Corporation,  
IBackup Division,  
26115 Mureau Road, Suite A,  
Calabasas, CA 91302.

Monday - Friday,  
6:00 AM to 6:00 PM PST  
1-800-949-3555 within USA  
1-818-251-4200 outside USA

Department Extensions:  
Dial 2 for Sales  
Dial 3 for Technical support  
Dial 4 for Billing inquiries

Fax: 1-818-878-9208

Email: [publicrelations@pro-softnet.com](mailto:publicrelations@pro-softnet.com)

Disclaimer: Rapid Serve is a means to help you achieve backups/retrievals to get their data backed up onto IBackup Professional or retrieved off IBackup Professional in the least possible time frame. It is our endeavor to serve you as rapidly as possible. Sometimes, delays could arise due to inconsistencies in courier/shipping etc. IBackup Professional takes no responsibility for the same. Also, all Rapid Serve retrieval requests might be time consuming so IBackup Professional is not responsible for any delays arising as a result of shipping or the retrieved items not reaching customer sites on time.